



*2020
Annual Report*



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Message from the Board Chair

On behalf of the Camrose and Area Lodge Authority, I am pleased to share our Annual Report to the community. CALA is proud to provide residents modern, safe and affordable supported living in Camrose and, with our partner The Bethany Group, in Bashaw. It is an honor to serve the communities of the City of Camrose, the County of Camrose and the Town of Bashaw to ensure area seniors have the opportunity to live in the communities that they have long called home. We hope this annual report reflects our commitment to a high-quality home environment for residents and prudent management of financial resources.

The Covid-19 pandemic had significant impact on our communities and senior lodges in 2020. Rosealta Lodge experienced an outbreak in November and we recognize the resilience of the residents and staff who had to manage this situation.

The Camrose and Area Lodge Authority remains committed to protecting residents and staff during the pandemic. We extend our thanks to everyone who is doing their part to "Prevent the Spread". We are pleased that a high percentage of our residents and staff members have received immunization through the vaccination program. Working together, we can continue to protect the health of all members of our community.

Max Lindstrand



MAX LINDSTRAND

Born in Camrose, Max was raised on a farm north of the city. After graduating from the University of Alberta and the University of Montana, Max served as a teacher, vice principal and principal over a 36-year span. His longest tenure was as the Principal of Camrose Composite High School for 21 years.

Over the years, Max has served on numerous community boards and organizations. Some of the most notable contributions include: President of the Music Festival Committee, Secretary of the Camrose Theatre Society, Vice President of the Camrose Japan Friendship Society, Treasurer of the Camrose Community Choir, President of the Bethany Hospital Board, Member of the Rose City Curling Club, President of Messiah Lutheran Church, and Member of the Camrose and District Basketball Officials' Association.

In September of 2005, Max was awarded the Alberta Centennial Medal for outstanding service to the people and province of Alberta by The Honourable Norman L. Kwong, Lieutenant Governor for the Province of Alberta.

Max has served on the Camrose and Area Lodge Authority since 2007.

Business Plan Highlights

OUTCOME #1 – INVESTING NOW AND IN THE FUTURE

- Rosealta Lodge was approved funding of \$500,000 in 2020 to replace windows and coverings. The contract has been awarded, materials ordered and work beginning in May 2021.
- In Budget 2021, Rosealta Lodge was approved for \$35,000 for installation of automatic doors. These two approved projects represent 96% of the total capital maintenance funding that was requested.
- The Stoney Creek redevelopment plan was formally announced in February 2020. The continuing care review and vacancies in Lodge spaces as a result of Covid-19 may impact this and we awaiting further direction from the province.

OUTCOME #2 – INTEGRATED HOUSING AND SUPPORTS

- The Bethany Group Regional Chaplain maintains an office at the Rosealta Lodge and his support has been very appreciated during the pandemic.

OUTCOME #3 – TRANSITIONS AND AGING IN THE COMMUNITY

- The Government of Alberta is working on a home care re-design project. The Bethany Group is currently involved in these discussions and has offered to pilot any projects that are approved.

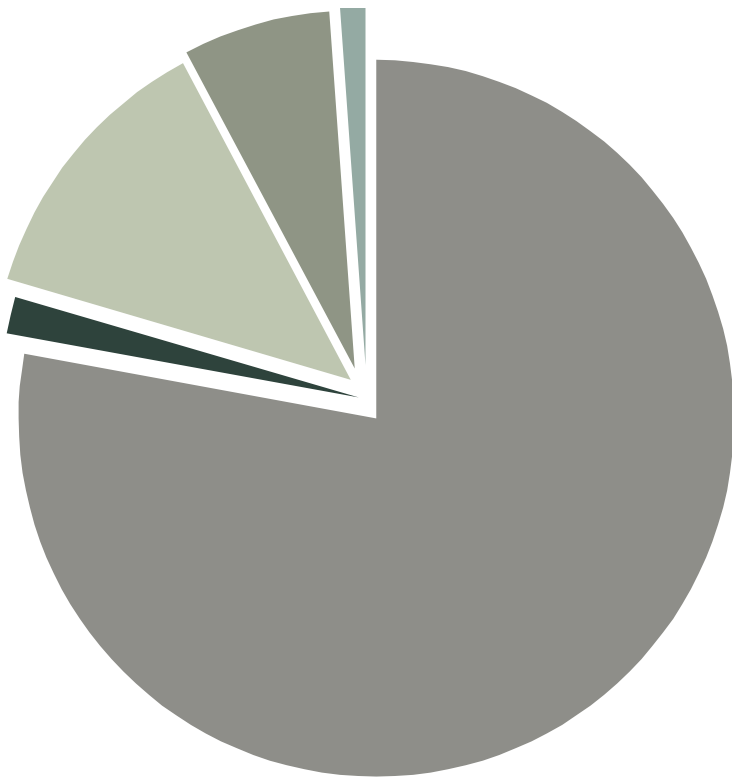
OUTCOME #4 FAIR AND FLEXIBLE

- The Government of Alberta paused rental increases and delayed income reviews in 2020 as part of the pandemic response. Increases and income reviews are now proceeding normally in the Spring of 2021.

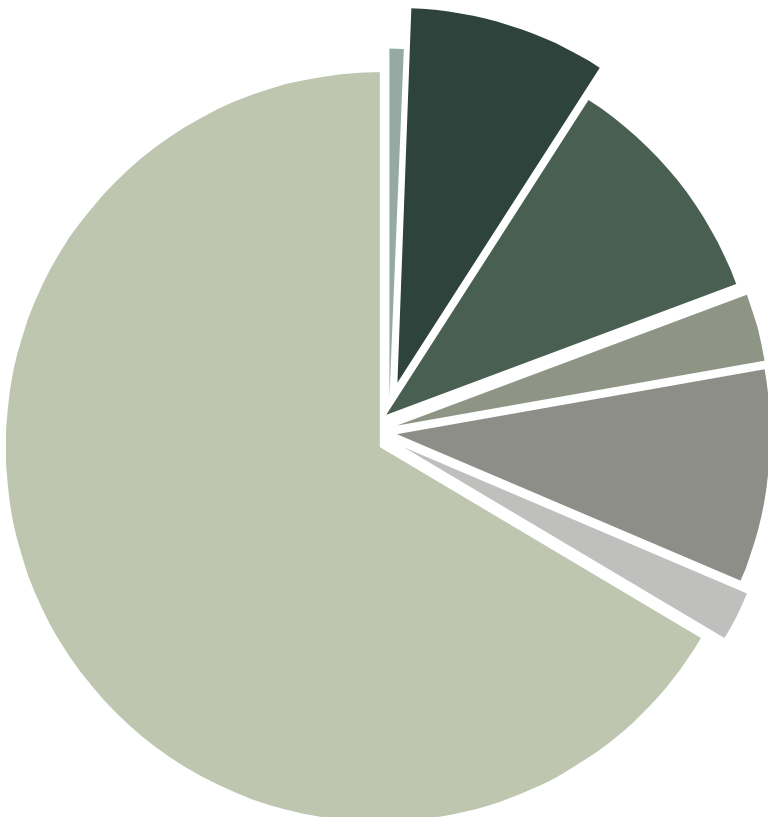
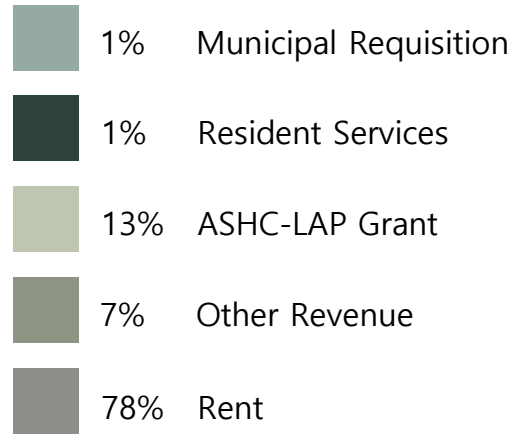
OUTCOME #5 A SUSTAINABLE SYSTEM

- The approved 2020 budget included reductions to administrative costs to meet provincial benchmarks.
- The total 2021 requisition was \$25,000.
- All expenses and revenue loss directly related to Covid-19 are being tracked. Funds are provided on a recovery basis from the Ministry of Seniors and Housing with monthly submission for reimbursement.

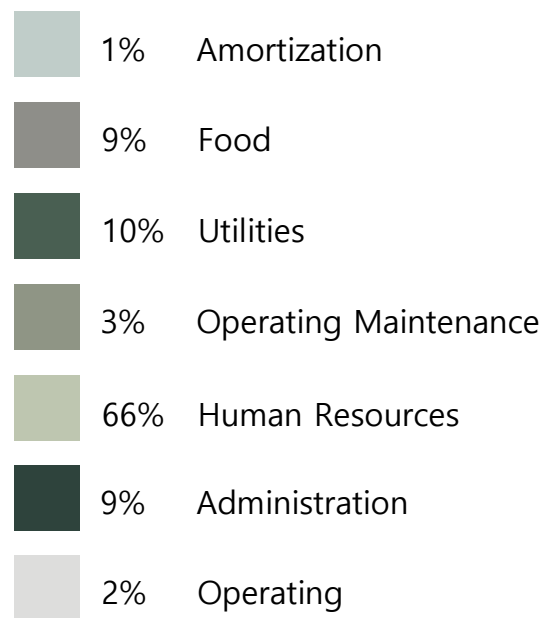
Financials



REVENUE



EXPENSES



After a long outbreak and life under restrictions, residents were feeling the effects of COVID-19. From the losses of friends at the lodge to the isolation from family and friends, it was a long struggle for residents and staff.

To show support and solidarity, staff from other sites and community members stepped up to make life a little more bearable.

During the winter months, staff from nearby locations gathered to decorate windows for residents. After a day's work and several staff, trees were adorned with bows and windows brightened up with Christmas decorations. Many family members also contributed to the decorations with small decorated trees outside their loved one's windows.

As well, many cards were written by community members and distributed to residents as a way to let them know everyone was thinking of them.

We also saw flowers donated and other gestures to help residents cope. While we were all going through one of the hardest years, we were also seeing the generosity and spirit of the community.

We thank everyone who helped to make the outbreak and restrictions a little less worse over 2020!



Three staff members hold up templates used to paint decorations on windows at Rosealta Lodge



Cards written and sent from the Cameron Bay McDonald's staff members



October activities at Bashaw Meadows included pumpkin decorating



A resident visits with family from a safe distance



Staff hanging bows on trees outside Rosealta Lodge



Bashaw Meadows Residents enjoyed a parade of horses